

POSITION VACANCY POSTING
CONTINUOUS POSTING
OPEN UNTIL FILLED

INTERESTED CANDIDATES MUST FILE FOR THIS POSITION BY SUBMITTING AN EMPLOYMENT APPLICATION TO THE HUMAN RESOURCE DEPARTMENT.

LOCATION: DISTRICT: New Castle, Kent & Sussex Co. DEPARTMENT: Transportation
SECTION: Operations

SCHEDULED HOURS _____ Varied _____ SCHEDULED DAYS _____ Varied _____

JOB APPLICATIONS ARE AVAILABLE ONLINE AT:
www.dartfirststate.com

DELAWARE TRANSIT CORPORATION

POSITION TITLE: Paratransit Specialist

**NATURE OF WORK
PERFORMED:**

The transportation of elderly and disabled persons on a multi-load vehicle.

RESPONSIBLE TO: Transportation Operations Supervisor

**MINIMUM EDUCATION
AND/OR EXPERIENCE
QUALIFICATIONS:**

High school graduate or equivalent. Must possess a valid Delaware Commercial Driver's License with Passenger Endorsement, and have no more than five (5) violation points on record to qualify for hiring. Minimum of twenty-one years of age. **Preferred one year experience driving a commercial vehicle and excellent customer service experience.**

Physical exertion including, but not limited to, bending, twisting, and stretching is required to assist customers. Must be able to pass a DOT physical examination and FTA-mandated drug and/or alcohol screen prior to first day of employment.

Must have knowledge of geography of the county of assignment. Must satisfactorily complete a defined training program. Must demonstrate a dedication and sensitivity to the needs of the elderly and disabled.

**SPECIFIC
RESPONSIBILITIES:**

1. Thoroughly review the dispatch log and driver logs for work assignment.
2. Perform an inventory and visual inspection of assigned vehicle, documenting results on the Daily Maintenance Sheet.
3. Follow instructions issued by supervisors and appropriate management personnel.
4. Operate vehicle in a safe and smooth manner, complying with all motor vehicle and transit local, state, and federal regulations.
5. Report for work on time, in full regulation uniform, with proper equipment to perform the duties of the position.
6. Assist all customers during pick-up and drop-off, on a door-to-door, ground floor basis.

Paratransit Specialist (Continued)

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7. Assist customers in wheelchairs onto lift, secure on lift with appropriate restrain system, operate lift to transfer customer into vehicle, secure wheelchair inside vehicle with appropriate restrain system.
8. Ensure that all seat belts and restraint systems are in place and utilized by all passengers prior to placing any vehicle in motion. Paratransit Specialist must also utilize seat belt at all times when vehicle is in motion.

9. Observe and advise customers of proper safety procedures during transportation.
10. Maintain radio contact with Transportation Operations Supervisor at all times while in service.
11. Use recognized "10 Code" in all radio transmissions.
12. Respond to customers' needs during any critical or emergency situation.
13. Offer assistance to customers as required.
14. Submit written reports of incidents and/or accidents in a timely manner, with full and complete information.
15. Maintain proper communications during emergency situations.
16. Communicate delays, detours, or other appropriate information to supervisory personnel in a timely fashion.
17. Maintain neat and legible logs and records. Complete and submit full log reports.
18. Ensure the proper number of tickets are collected, including separating collected tickets and retaining numbered section to attach to log.
19. Keep interior of vehicle clean at all times.
20. Maintain courteous and professional attitude toward fellow workers, customers, supervisory personnel, and the public at all times.
21. Other related duties as may be assigned.

NOTE:

The specific duties listed above apply to all Paratransit Specialists.